



DURHAM, NC 27707

SYNERGY FITNESS FOR HER PHYSICAL THERAPY CANCELLATION POLICY

While some physical therapy offices squeeze as many patients as possible onto their schedule, at Synergy Fitness for Her, when you make an appointment that time is allotted only for you. When you are unable to make it to your appointment and unable to give us 12 hours notice, then many times we have dead time in our schedule that could have been used by other patients eager to get into the practice. We completely understand that unexpected emergencies and illnesses happen; we only ask that you let us know AS SOON AS POSSIBLE. For all cancellations or changes of appointments we ask for 12-hour notification. Any cancellations made less than 12 hours are subject to a \$50 cancellation fee at our discretion. Multiple violations of our cancellation policy will increase this fee up to \$100, required pre-payment for future booking, or discharge from our practice. We strive to provide the highest quality of personalized care for our patients and simply ask that as a patient you respect our time as we respect yours.

Sincerely,
Your Synergy Fitness for Her Family

I certify that I have read and understand the cancellation policy and that if I cancel with less than 12-hour notice that penalties may apply.

Please Sign: _____

Date: _____